

## WorldProof Products Inc. Limited Warranty for FiberFlex® Flooring

WorldProof Products Inc. warrants FiberFlex® Flooring against manufacturing defects for a period of Twenty (20) years from date of purchase provided the flooring is used in normal recommended flooring applications and under normal climatic conditions. FiberFlex® Flooring must be installed over approved substrates and underlayment. The use of unapproved adhesives renders this warranty null and void. This warranty is valid for the above-listed warranty period and is transferable to the valid owner of the property where the flooring is installed. Warranty period begins on the date of purchase of the FiberFlex® Flooring. The purchaser or installing contractor must inspect all flooring prior to installation to ensure no shade variations or manufacturing defects are present.

This warranty does not cover:

- 1. Labor costs to repair or replace material with visible conditions that were apparent before installation.
- 2. The presence of shading, dents, deformation, scuffs, burns, scratches or damage from accidents, intentional damage or abuse.
- 3. Harm or damage resulting from excessive wear, wear patterns, anything classified as an act of God or non-recommended use.
- 4. Except as stated below, damage from flooding, fire, equipment related damage, plumbing leaks or failures.
- 5. Damages caused by incorrect installation techniques which are not in accordance with WorldProof Products Inc. installation guidelines including failure to use approved adhesives.
- 6. Installation of flooring over particle board, chipwood, presswood or similar subflooring.
- 7. Problems or damage due to excessive moisture or hydrostatic pressure from the sub-floor.
- 8. Dissatisfaction due to improper installation, maintenance or irregularities.
- 9. Reductions in gloss or buildup of residue due to improper maintenance.
- 10. Normal wear, surface wear and gloss reduction from use.
- 11. Damage resulting from neglect or misuse of strong detergents, chemicals, corrosives, including, but not limited to, stains from paints, dyes, fertilizers or other similar materials.
- 12. Damage caused by remodel or construction related activities.

Installation: In order to ensure the warranty applies, FiberFlex® Flooring must be installed by a certified WorldProof Products Inc. installer who will be responsible for adhering to the installation guidelines including all environmental and subflooring requirements.

Waterproof: FiberFlex® Flooring is considered waterproof with the following limitations: When exposed to water, the Flooring is waterproof and will not swell, buckle or lose integrity. Provided the Flooring is installed according to FiberFlex® Flooring installation guidelines, the Flooring when exposed to standing water or flooding, will continue to create a secure bond. In case of flooding or standing water, the Floor will not act as a waterproofing barrier for the subfloor



and/or any surrounding structure. Any damage to the subfloor and/or surrounding structure that is caused by standing water or flooding is not covered by this warranty.

Remedies: WorldProof Products Inc. offers the following remedy for any manufacturing defects that become evident during the warranty period:

WorldProof Products Inc. will provide either repairs to the flooring or provide new or equivalent replacement material flooring at no cost to the owner. This warranty does not cover labor or installation / reinstallation costs. The warranty coverage for a replacement floor will be limited to the remaining portion of the original warranty.

WorldProof Products Inc. reserves the right to determine if the damage is covered by the warranty. The remedies stated herein are the sole and exclusive remedies for alleged failure of the FiberFlex® Flooring.

## THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED WARRANTY. ALL OTHER WARRANTIES INCLUDING IMPLIED WARRANITES, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULR USE OR PURPOSE, ARE EXCLUDED.

WORLDPROOF PRODUCTS INC. EXCLUDES ANY LIABILITY FOR LOST PROFITS AND WILL NOT PAY ANY OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGE OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE FLOORING INCLUDING REPLACEMENT OF SUBFLOORS OR UNDERLAYMENTS, TRIM MOLDINGS AS WELL AS DISCONNECTION AND RECONNECTING APPLIANCES AND REPLACING FIXTURES AND DAMAGE TO BUILDING AND STRUCTURES. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.

Please note: Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

Also note: This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.